

Lean Tips

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The articles and knowledge tidbits about Lean Management and Quality Management were collected by me over the years. I hope that along with me, you will enjoy reading, practicing, and preaching them in your journey towards quality improvement.

Lean Tips source:
<http://www.aleanjourney.com/>

Quality Circle Forum of India
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Involve Employees in the Change Process

Employees are not so much against change as they are against being changed. Any time managers are going to implement organizational change, there is always a lag between the time the change has been discussed at the management level and the time the change is going to be implemented. Managers like to play like an ostrich and believe that they are the only ones who know about the changes that are going to take place. Unfortunately, while their heads are stuck in the sand believing that no one else knows, employees are effectively undermining the future changes with negative informal communication...the company grapevine. The sooner you involve employees in the process, the better off you will be implementing the change. A formal communication channel is more effective at implementing change than a negative informal one.

Choose Courage over Fear

To be successful, you have to have courage. And to become courageous, do courageous things. Much of being successful is about going beyond what you think you're capable of -- venturing into the unknown. Whether you fail or succeed, you will learn and grow. Growth, in and of itself, means attaining a level of success whether it came from success or failure.

Take a Key Role in Communicating Company Strategy

Have you ever played the children's game "Telephone"? By the time the message gets to the end of a long line of people, its content has likely been drastically altered beyond recognition. Miscommunication costs businesses more than \$37 billion USD each year – you don't want to add to that total. Be direct, make sure everyone understands your plans, and ensure that you communicate your vision and goals to all staff members.