

Lean Tips

1



ANIRUDDHA KAUSHIK

Certified Trainer

Quality Improvement Process
and Problem Solving Tools from
Juran Institute

Certified Facilitator

Quality Improvement Teams from
Juran Institute

*The articles and knowledge tidbits
about Lean Management and
Quality Management were
collected by me over the years. I
hope that along with me, you will
enjoy reading, practicing, and
preaching them in your journey
towards quality improvement.*

Lean Tips source:

<http://www.aleanjourney.com/>

Quality Circle Forum of India
Delhi Chapter

Be Authentic, Share Yourself

They're afraid to be vulnerable and known to others. Leadership has created a mental barrier that separates them from other people. Be honest about who you are, where you come from, and what you value. If you manage to practice all the previous strategies but don't share your authentic self, you can't build lasting relationships. Frontline leadership is about creating, reinforcing, and nurturing strong relationships.

Get the Whole Team on Board

To get the greatest advantages out of Lean, the entire organization should adopt and promote its practices, and extend its influence to suppliers as well. You must involve the people who are the closest to the work and you must get support from senior management as well.

In order to get people motivated, they must value the goals set for Lean manufacturing. These goals must be challenging, yet obtainable for your employees. Further, always ask for feedback on these goals, as well as progress toward target attainment. Feedback should always contain measureable facts and figures.

Concentrate on Bad Processes, Not People

By concentrating on the processes and building continuous improvement, you will have the culture change that you are looking for. Also, correct mistakes immediately. Don't wait for the next shift, the weekend or maintenance to do it.

Allow Time for Big-Picture, Strategic Thinking

People tend to try to squeeze strategic planning discussions in between putting out fires and going on much needed vacations. But to create a strategic plan, your team needs time to think big. Do whatever it takes to allow that time for big-picture thinking (including taking your team off-site).